

Customer Needs Survey

Last Name _____ First _____ SS# XXX-XX-_____

The following information is requested to assist staff in identifying appropriate services and programs for you.
 This information will be kept confidential and will not be shared with employers.

PLEASE CHECK EACH BOX YOU WOULD LIKE MORE INFORMATION ABOUT:

<input type="checkbox"/>	1. finding a job as a _____ (please be specific)
<input type="checkbox"/>	2. what type of jobs I could do with the skills I have
<input type="checkbox"/>	3. how to write an effective resume/have someone review my current resume
<input type="checkbox"/>	4. how to complete an employment application
<input type="checkbox"/>	5. what to do and say in a job interview
<input type="checkbox"/>	6. skills needed to keep a job
<input type="checkbox"/>	7. job opportunities and employers in my area.
<input type="checkbox"/>	8. how to access my Unemployment Insurance or debit card information
<input type="checkbox"/>	9. employment and training programs for youth
<input type="checkbox"/>	10. services available from a Veteran's Representative
<input type="checkbox"/>	11. obtaining my GED, and/or improving my skills in reading, math or English language
<input type="checkbox"/>	12. short term job related training and/or computer skills
<input type="checkbox"/>	13. on the job training or funding for classroom training
<input type="checkbox"/>	14. what to do if I feel I have been treated unfairly by an employer
<input type="checkbox"/>	15. applying for Public Assistance
<input type="checkbox"/>	16. Food Stamps or emergency food resources
<input type="checkbox"/>	17. how to develop and live with a budget and pay my bills (credit counseling).
<input type="checkbox"/>	18. help getting a job if I have an injury or medical problem
<input type="checkbox"/>	19. maintaining my disability benefits
<input type="checkbox"/>	20. health insurance
<input type="checkbox"/>	21. how to find dependable child care
<input type="checkbox"/>	22. transportation to and from work
<input type="checkbox"/>	23. what to do when I don't have a permanent place to live
<input type="checkbox"/>	24. avoiding problems due to drugs or alcohol use
<input type="checkbox"/>	25. where to get legal help with (eviction, child support, driver's license problems, etc.)
<input type="checkbox"/>	26. the rights of people with a criminal history
<input type="checkbox"/>	27. clothing for an interview or for a job
<input type="checkbox"/>	28. how to cope with stress/work expectations/pressure
<input type="checkbox"/>	29. getting along with friends, family or people at work
<input type="checkbox"/>	30. information on existing pensions